



WEBSITE TERMS OF USE

onionio.com

Consult First Ltd (trading as “onionio.com”)

Version 1.0

Effective date: 10/09/2026

Please read these terms carefully before using our Website.

These terms govern access to and use of onionio.com. They do not govern the supply of consultancy, training or other professional services, which will be subject to a separate written agreement.

1. About us

The website at onionio.com (the “Website”) is operated by Consult First Ltd, trading as onionio (“onionio”, “we”, “us” or “our”). Consult First Ltd is a private limited company registered in England and Wales under company number 14503858. Our registered office is 71–75 Shelton Street, Covent Garden, London, United Kingdom, WC2H 9JQ.

You can contact us at info@onionio.com or through the contact details shown on the Website.

2. Acceptance of these terms

By accessing or using the Website, you confirm that you accept these terms and agree to comply with them. If you do not agree, you must not use the Website.

If you use the Website on behalf of an organisation, you confirm that you have authority to bind that organisation to these terms. References to “you” include that organisation where applicable.

You must be at least 18 years old to submit an enquiry or otherwise provide information to us through the Website.

3. Other terms that may apply

Our Privacy Notice explains how we collect and use personal information. Our Cookie Notice explains how the Website uses cookies and similar technologies. Those notices, as made available on the Website, also apply to your use of the Website.

Any consultancy, training, managed service, assessment, report, software, data or other deliverable supplied by us will be governed by a separate proposal, statement of work, order form or contract. Nothing on the Website constitutes an offer capable of acceptance or creates a client, adviser, fiduciary or professional relationship.

4. Changes to these terms and the Website

We may amend these terms from time to time. The current version and its effective date will be published on the Website. Changes apply from publication and do not alter contracts already entered into unless those contracts provide otherwise.

We may update, suspend, withdraw or restrict any part of the Website without notice. We do not guarantee that the Website or any content will always be available, uninterrupted or error-free.

5. Website content is general information

Content on the Website is provided for general information only. It is not legal, regulatory, financial, technical, cybersecurity, data-protection or other professional advice and should not be relied upon as a substitute for advice tailored to your circumstances.

Cybersecurity and artificial intelligence risks change rapidly. Although we take reasonable care when preparing content, we do not promise that it is complete, accurate, current or suitable for any particular purpose. You remain responsible for your decisions, systems, controls and compliance obligations and should obtain appropriate professional advice before acting.

References to standards, certifications, accreditations, frameworks, technologies or third-party organisations do not imply that every service or outcome is certified, guaranteed or endorsed. Any certification or accreditation applies only within its stated scope and period of validity.

6. Intellectual property rights

We are the owner or authorised user of the intellectual property rights in the Website and its content, including text, graphics, branding, reports, downloads, methodologies and design. Those works are protected by copyright, trade mark and other intellectual-property laws.

You may view the Website and print or download reasonable extracts for your internal, non-commercial information. You must not modify extracts, separate illustrations from accompanying text, remove notices, or use our content for commercial purposes without our prior written permission.

You must not use “onionio”, our logos or other branding in a way that suggests association, endorsement or approval without our prior written permission. If you breach this clause, your right to use the Website ends immediately and, at our option, you must return or destroy copies made.

7. Permitted use

You may use the Website only for lawful purposes and in accordance with these terms. You are responsible for ensuring that anyone accessing the Website through your internet connection is aware of and complies with these terms.

8. Prohibited use

You must not:

- use the Website unlawfully, fraudulently or in a way that infringes another person's rights;
- attempt to gain unauthorised access to the Website, its hosting environment, source code, accounts, data or connected systems;
- introduce malware, malicious code, denial-of-service traffic or other harmful material;
- probe, scan or test vulnerabilities, bypass security or access controls, or conduct security testing without our prior written authorisation;
- scrape, crawl, harvest, index or systematically extract Website content or personal information by automated means, except for ordinary search-engine indexing that respects our published instructions;
- use Website content to develop, train, fine-tune, evaluate or improve an artificial-intelligence or machine-learning system without our prior written permission;
- impersonate another person, misrepresent your identity or affiliation, or submit information you are not entitled to provide; or
- use the Website in a way that may damage, disable, overload, disrupt or impair it or interfere with another person's use.

9. Enquiries and information you provide

If you submit an enquiry or send us information, you must ensure that it is accurate, lawful and not misleading. Do not send passwords, access credentials, security keys, live exploit code, special-category personal data, confidential client information or other highly sensitive material through the general contact form or ordinary email unless we have expressly agreed a secure method with you.

Submitting an enquiry does not oblige us to respond, accept work, preserve evidence, investigate an incident or provide emergency support. If you believe an active security incident is occurring, use your established incident-response arrangements and appropriate emergency channels.

You retain ownership of information you submit. You give us permission to use it to respond to your enquiry, administer our relationship, protect our systems, comply with law and exercise or defend legal rights, in accordance with our Privacy Notice.

10. Links to and from the Website

The Website may link to third-party websites or resources. Links are provided for convenience only and do not amount to approval or endorsement. We do not control third-party content, availability, security or privacy practices and are not responsible for them.

You may link to the Website in a fair and lawful way that does not damage our reputation or suggest an association or endorsement where none exists. You must not frame the Website, link from an unlawful site, or link in a misleading context. We may withdraw linking permission at any time.

11. Security and viruses

We take reasonable steps to operate the Website securely, but we do not guarantee that it will be secure or free from bugs, malware or vulnerabilities. You are responsible for configuring and protecting your own technology, data and systems and should use appropriate security controls.

You must not report a suspected vulnerability publicly before giving us a reasonable opportunity to investigate and address it. Contact us at info@onionio.com before conducting any testing. Permission to access the public Website does not authorise penetration testing or any activity prohibited by law.

12. Our responsibility for loss or damage

Nothing in these terms excludes or limits liability where doing so would be unlawful, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation.

If you are a business user, to the fullest extent permitted by law: (a) the Website and its content are provided “as is” and all implied conditions, warranties and representations are excluded; (b) we are not liable for loss of profit, revenue, business, contracts, opportunity, anticipated savings, goodwill, reputation, data, security or availability, or for any indirect or consequential loss arising from use of or inability to use the Website or reliance on its content; and (c) our total aggregate liability arising out of or in connection with the Website and these terms is limited to £100.

If you are a consumer, we are responsible for loss or damage that is a foreseeable result of our breach of these terms or failure to use reasonable care and skill. We are not responsible for loss that is not foreseeable or for business losses. Nothing in these terms affects rights that cannot lawfully be excluded or limited.

13. Suspension and termination

We may suspend, restrict or terminate your access to the Website if we reasonably believe you have breached these terms, created a security or legal risk, or misused the Website. Provisions intended by their nature to continue—including those concerning intellectual property, liability, governing law and rights accrued before termination—will continue to apply.

14. General

We may transfer our rights and obligations under these terms to another organisation. We will take reasonable steps to notify you if this materially affects your rights. You may not transfer your rights or obligations without our written consent.

If any provision is found unlawful or unenforceable, it will be treated as modified to the minimum extent necessary or, if that is not possible, deleted. The remaining provisions will continue in effect. A delay in enforcing a right is not a waiver of that right.

These terms do not give any third party a right to enforce them under the Contracts (Rights of Third Parties) Act 1999.

15. Governing law and courts

If you are a business user, these terms and any non-contractual dispute or claim arising from them are governed by the law of England and Wales, and the courts of England and Wales have exclusive jurisdiction.

If you are a consumer, these terms are governed by the law of England and Wales, except that you retain the benefit of any mandatory protections of the country in which you live. You may bring proceedings in the courts of the part of the United Kingdom in which you live or, where applicable, another court entitled to hear your claim.

16. Contact

Questions about these terms should be sent to info@onionio.com.

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Registered in England and Wales, company number 14503858

Registered office: 71–75 Shelton Street, Covent Garden, London, United Kingdom, WC2H 9JQ